

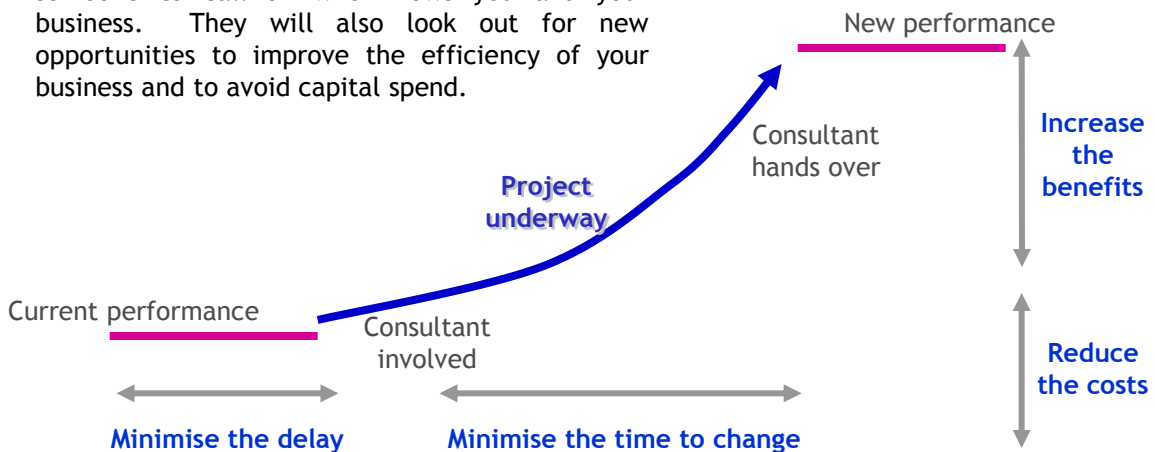
TOUCHPOINT CHANGE!

Just In Time Consultancy More benefits through timely change

The business of change can seem expensive. However, the biggest costs are not always the most visible ones.

Instead they are often to do with missed opportunities, delayed projects and reduced benefits rather than the price of equipment or consultants. The journey of change and improvement is never ending, but there are limitless opportunities. A consultant is with you for part of that journey, but a critical part. We want to improve this process and help you deliver more business benefits more quickly. The 'Just In Time' service from Touchpoint Change Consulting is our solution.

We allocate a consultant to you so you always have someone to call on who knows you and your business. They will also look out for new opportunities to improve the efficiency of your business and to avoid capital spend.



At the heart of the 'Just In Time' service is one or two carefully selected consultants who get to know you on a month by month basis - maybe only working a couple of days at a time. This allows them to spot business opportunities, work with your staff to develop a business case and start to work quickly to plan the benefits and deliver the changes. They can then call on other skills if required to get the project motoring. Our approach is designed to give you four main benefits:

- We *minimise the delay* between an opportunity arising and an initiative starting (it is spotted and scoped more quickly and we are on hand for a fast start)
- We *maximise the rate* of delivery (we have got to understand your business and know your people so can plan the changes as fast as possible)
- We *reduce the costs* of change (we employ the optimum balance of internal staff and external expertise to reduce overall project costs)
- We help you *increase the business benefits* (by planning them, putting in place a measurement process and constantly challenging your people to build on them)

Contact us and we will explain more about how it works and about the expertise we can offer, from just £2k per month.

Consultancy just in time. Helping you deliver benefits more quickly.

0845 1301 357

Info@TouchpointChange.co.uk

... helping your people transform your business ...
... delivering the benefits of change ...